

Loyalty Reward Program



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 LIC. #: NOBLEHS808NQ

Royal Maintenance Plan Benefits

- Spring A/C system preventative maintenance service
- Fall heating system preventative maintenance service (filters not included)
- Enhanced system efficiency
- Extended equipment life
- Equipment repair-10% discount on labor (parts not included)
- No additional charge for after hour service
- Priority customer status
- Appointment reminders
- Quarterly drawing for \$25 gift card

Customer Responsibilities

- Check filter on a timely basis and replace if needed
- Report any abnormalities to Noble HVAC Services as soon as possible

Customer: Location:

Name	Same as customer <input type="checkbox"/>
Address	Address
City State Zip	City State Zip
Phone	
Alternate Phone	
Email	

Equipment	Brand	Model #	Serial #

Filter type	Size	#	Price

<p><u>Royal Maintenance Plan</u> \$192.00 includes tax</p> <p>Additional system at same residence \$270 includes tax</p> <p>Additional systems _____</p>	<p>Card holder name _____</p> <p>Account # _____</p> <p>Exp. Date _____ CVC _____</p>
<p>Monthly _____ Paid in full _____</p> <p>Cash _____ Check _____</p> <p>Credit/Debit _____ ACH _____</p>	<p>Name on Acct. _____</p> <p>Account # _____</p> <p>Routing Number # _____</p>

I understand this is a one year fulfillment and I authorize Noble HVAC Services to debit my account for the amount outlined in this agreement whether monthly or paid in full.

 Company Approval Date

 Customer Approval Date

Agreement Start Date: _____ **Agreement End Date:** _____

Additional Terms and Conditions

General Information

- This Loyalty Rewards Program is not an insurance policy or an extended warranty. This agreement is between Noble HVAC Services and the service property homeowner and provides specific inspections and maintenance services for your heating and air conditioning systems.
- Annual maintenance visits are performed March through June for cooling and September through December for heating. Noble HVAC Services will make every attempt to contact the homeowner to schedule visits via telephone, e-mail, or text message. It is the customer's responsibility to ensure the visits are scheduled each season. Any unused visits will not roll over.

Billings and Renewals

- If the customer chooses the monthly payment option the first monthly payment will be invoiced and charged on the day of agreement. Each following payment will be invoiced and charged on the same date every month thereafter. Acceptable payment methods include Visa, MasterCard, American Express, and ACH and must be stored on file.
- This agreement is a 12-month minimum commitment and will renew automatically thereafter under the same terms outlined in this commitment. If the customer wants to change payment allocation or cancel at the time of renewal, 30 days notice is needed.
- Program benefits are only available to customer accounts in good standing. Customer cancellations are not permitted during the 12 month agreement nor are any refunds given, unless there are extenuating circumstances which will be handled on a case by case basis.
- No service will be rendered by Noble HVAC Services under this agreement if an account is past due. After two rejected or declined monthly payments Noble HVAC Services will terminate the agreement and bill the customer \$20.00 for each rejected payment. Also, any services performed or discounts rendered prior to termination will be billed to the customer.
- Should ownership of the residence where the covered equipment is located change, this agreement may be transferred to the new owner, upon notification in writing to Noble HVAC Services or the agreement can be transferred to the customer's new residence.

I have read and understand the attached Terms and Conditions.

Customer Signature

Date



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Royal Maintenance Plan Cost Breakdown

Paid in full	Monthly Plan 2 systems	Month 12 payment 4 systems
\$192 (2 systems) Includes tax \$270 (4 systems) Includes tax	\$16.00	\$22.50

*More than 4 systems? - call office to determine pricing

*A system is defined as one heat pump, one a/c, one air handler, or one furnace

*Receive a \$10 gift card for a referral upon paid loyalty plan or repair service.

***Gift card issued within 30 days of receipt**